

Vernon College

Assessment Activity/Report Communication Form 2011-2012

Title: Annual 2010-2011 New Beginnings Satisfaction Surveys

Date of completion: October 4, 2011

Please circle: **Assessment Activity** **Report** **Both**

Highlights of data:

1. Was the method of book return efficient?

Yes 100% No 0% N/A 0%

2. If you needed child care, were arrangements and schedules made efficiently?

Yes 98% No 1% N/A 1%

3. Was the New Beginnings Coordinator available when you needed her?

Yes 98% No 2% N/A 0%

Comment: "Great service and very helpful."

4. If you needed tutoring, were arrangements made efficiently?

Yes 97% No 1% N/A 2%

Comments regarding tutoring: "Thank you for offering it"

"Didn't use it (tutoring) but could have if I needed it." (beside one of the "no" answers)

5. Did the services offered by the New Beginnings Program make it possible for you to further your education?

Yes 99% No 0% N/A 1%

Comments: "Thank you all so much for the help I received throughout my time here at VC!"

"It is definitely a big financial relief. Without the help I would be struggling to buy my books."

"Without this program, I would not have been able to be in the classes this summer. Thank you!"

How associated to Student Success?

1. Providing child care, textbooks, and transportation subsidies allows economically disadvantaged students the opportunity to have the resources they need to be retained.
2. Providing free tutoring and textbook loans gives students supplemental instruction and the resources necessary to be successful in class.

Where the report can be found: Office of the Director of Special Services

Submitted by: Deana Lehman **Date:** October 5, 2011
(responsible party)

Received by Office of Institutional Effectiveness: 10.5.11

Presented to College Effectiveness Committee: 10.31.11